

Cancellation Policy

Niche Tech Services Pvt. Ltd. believes in helping its customers as far as possible, and has therefore a liberal cancellation policy. Under this policy:

- Cancellations will be considered only if the request is made within 24 hours of placing an order. However, the cancellation request will not be entertained if the orders have been communicated to the us and development comes into the process.
- No cancellations are entertained for those products that the Niche Tech Services Pvt. Ltd marketing team has obtained on special occasions offers like Pongal, Diwali, Independence Day etc. These are limited occasion offers and therefore cancellations are not possible.
- Niche Tech Services Pvt. Ltd does not accept cancellation requests for Balance Recharges. However, refund can be made if the customer establishes that the quality of service is not good, within 24 hours of order issuance.
- In case of receipt of request for refund on time, it will take 2-5 days to get processed and cleared. However, the usage done by customer will be deducted from refunded amount.
- The Taxes will not be refunded.